# IMMIGRANTS AND REFUGEES RESOURCES REFERRAL MANUAL



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#### Table of Contents

#### Page

Cambodian Community in Hawaii	1
Catholic Charities of Hawaii	2
Chang Kong Monastery	3
Child and Family Services.	4
Chinese Baptist Church	5
Department of Health –Bilingual Health Education: Honolulu	6
Department of Immigration Services – Maui.	7
Department of Immigration Services - Housing and Human Concern – Lanai	8
Department of Immigration Services – Housing and Human Concern- Molokai.	9
Department of Immigration Services – Hawaii	10
Goodwill Industries of Hawaii.	11
Hawaii Department of Education	12
Hawaii Immigrant Justice Center	13
Hawaii Immigrant Services	14
Hawaii Literacy	15
Helping Hands Hawaii	16
Immigration Services, USA	17
Maui Economic Opportunity – Employment Core Services for Immigrants – Maui	17
Maui Economic Opportunity – Enlace Hispano	18
Micronesians United	19
Pacific Gateway Center	20
Susannah Wesley Community Center	21
US Committee for Refugees and Immigrants	22

#### \*\* The listings in this community referral resource manual are for reference only, and are not intended to be an endorsement, nor offer or replace medical advice.



### Cambodian Community in Hawaii

#### Address:

2318 D Kalaunu Drive Honolulu, HI 96819 (808) 956-3791 Main (808) 542-9353 Administrative Cell phone

Hours: Vary

Program phone: (808) 956-3751

**Service description:** Provides social services and help with resettlement. Provides social and cultural support to all Khmer refugees and interpreters in Khmer language.

Service area: Statewide

Eligibility: Cambodians

Target: Khmer refugees

Fees: Vary depending on services provided

Intake procedure: Phone

Intake person: Director

Languages: Cambodian & Khmer

Services: Arts and Culture, Interpretation/Translation, Relocation Assistance



# CATHOLIC CHARITIES HAWAI'I Helping people in need to help themselves, regardless of their faith.

Clarence T. C. Ching Campus 1822 Keeaumoku Street Honolulu, HI 96822 Main Line Phone: (808) 524-4673 HELP LINE Phone: (808) 521-4357

Island of Hawai'i Community Office 202 Waianuenue Avenue Hilo, HI 96720 Phone: (808) 935-4673 Fax: (808) 961-7059 Maui Community Office 211 Kaulawahine Street Kahului, HI 96732 Phone: (808) 873-4673 Fax: (808) 872-6259

Kauai Community Office 3016 'Umi Street, Suite 207 Līhu'e, HI 96766 Phone: (808) 241-4673 Fax: (808) 632-6919

Website: http://www.catholiccharitieshawaii.org/

**General Immigration Services** - Provides assistance in the preparation and filing for Naturalization, Lawful Permanent Resident, Petition for Relatives, Adjustment of Status, Employment Authorization Document, Affidavit of Support, Certificate of Citizenship, Advance Parole, renewal of Green Cards, and free English as a Second Language (ESL) and citizenship classes. Also provides updated information on immigration policies and procedures. Available on Oahu and Big Island.

#### **Community Resource Center (HAWAI'I)**

Serves as the "first stop," primarily for immigrants and migrants to improve access to needed services, resources, and benefits to support self-sufficiency and social adjustment.

### CHAN KHONG MONASTERY

Address: 1105 Hind Iuka Drive Honolulu, HI 96821 PH: (808) 373-4608/222-0909 Vietnamese (non-denominational) Buddhist Meditation Association

Email: chankhongtv@aol.com

HOURS: Mon. - Fri.: 8:00 a.m. - 10:00 p.m.

PROGRAM PHONE: (808)373-4608 Vietnamese Buddhist Meditation Center

**SERVICE DESCRIPTION:** Provides information and mutual assistance to Vietnamese immigrants and refugees.

SERVICE AREA: Statewide.

ELIGIBILITY: Vietnamese immigrants and refugees.

TARGET: Immigrants and refugees.

FEES: Free.

LANGUAGES: Vietnamese





Address: 200 N. Vineyard Blvd., Bldg. B Honolulu, Hawaii 96817 Phone: (808) 543-8447

Office Hours: Monday-Friday 8:00am-5:00pm

Website: http://www.childandfamilyservice.org/

**Immigrant & Refugee programs** 

#### Service Descriptions:

**Employment Core Services for Immigrants and Refugees.** This program is designed to provide employment preparation and counseling to low-income and at-risk immigrants and refugees to help them achieve self-reliance, greater self-sufficiency and increased financial security. The program staff members effectively track the attainment of successful outcomes, and guide and monitor client progression through the removal of barriers to finding and keeping employment. Job preparation, acculturation, job retention and maintenance are the services used in measuring attainment of outcomes and gear clients towards the achievement of self-reliance. CFS has been serving the immigrant and refugee population since 1983.

**Immigrant /Community Resource Center.** The Immigrant Resource Center provides assistance to immigrants, COFA migrants, refugees, human trafficking victims and survivors, ex-offenders and individuals whose household income is below 200% of the Federal Poverty Rate for Hawaii. The program assists with acculturation by providing solution focused counseling, education classes, advocacy, and skills building. The goal of these services is to promote economic self-sufficiency and reduce barriers to social adjustment by improving the ability to access appropriate services, resources and benefits.

#### **Eligibility:**

Individuals 16 years old to adults, low-income persons, immigrants and refugees who meet the prescribed requirements such as income, residency status and geographic origins will be eligible for services.

#### Fees:

There are no fees



# 檀島浸信會 Chinese Baptist Church

#### Address:

1047 21st Avenue Honolulu, HI 96816 (808) 734-3483 Main (808) 531-2572 Immigrant Assist Center (808) 735-1540 Fax

Website: http://chinesebc.org/

Email: cbch@chinesebc.org

HOURS: Monday only: 9:00 a.m. - 12:00 noon.

**PROGRAM PHONE: (808) 734-3483** 

**SERVICE DESCRIPTION:** Assists Chinese speaking immigrants to discover and obtain community resources and services. Provides assistance in completing application forms for food stamps, Quest Medical Housing, HeadStart/Open Doors and others. Services include notary public and general referral.

#### SERVICE AREA: Oahu.

ELIGIBILITY: Those who have limited income and under 55 years old.

TARGET: Chinese speaking families.

FEES: Free.

INTAKE PROCEDURE: Walk-in. Need to bring driver's license. Green Card (P/R).

LANGUAGES: Cantonese, Mandarin.



## Department of Health Services: Bilingual Health Education: Honolulu

#### Address:

Ala Moana Health Center 591 Ala Moana Blvd Room 118 Honolulu, HI 96813 PH: (808) 587-5615 FAX: (808) 586-8252

HOURS: Mon., Tues., Wed., and Fri.: 8:00 a.m. - 1:00 p.m.

**General Information:** Provides outreach to immigrants, refugees and those with limited English or non-English. Assist clients in finding appropriate health services. Provide information on healthy lifestyles and disease prevention. Accessibility: Barrier-free for disabled. Transportation: Rides not provided by agency. Insurance: N/A.

**Easy Access Project:** The Easy Access Project is a federally funded program that lessens and eliminates the barriers in accessing health services. Newly arrived immigrants and migrants can contact EAP for an interview to determine the immigrant/migrant's needs. After this assessment, EAP will set them up with a Bilingual Health Education Aide. The EAP is open from 8am to 4pm on Monday, Tuesday Wednesday and Friday. EAP can be reached at: 832-5685 or you may go to the main office on Oahu, located at: Lanakila Health Center, 1700 Lanakila Ave. Room 104, Honolulu, HI 96817.

Target Group: Immigrants or refugees. Limited or non-English speakers.

Fees: Free

Application Process: Walk-in or phone. Referrals accepted.

Eligibility Requirements: Immigrants or refugees. Limited or non-English speakers.

LANGUAGES: Vietnamese, Cantonese, Ilocano, Mandarin, Samoan.



7

## Department of Immigration Service – Maui

#### Address:

2200 Main Street, Suite 601 Wailuku, HI 96793 (808) 270-7791 Main (808) 270-8256 FAX - Immigrant Services - Maui

Web: www.co.maui.hi.us

Email: immigrant.services@mauicounty.gov

**HOURS**: Monday – Thursday: 8:00 a.m. - 4:00 pm; Friday 8:00am – 12:00pm.

#### What We Do:

Immigrant Services is a division of Maui County's Department of Housing and Human Concerns. Our goal is to assist new residents of Maui County in becoming fully integrated and productive members of our community.

We provide free assistance to non-immigrants, immigrants, migrants and citizens with a wide range of immigration related matters including citizenship, permanent residency and family-based petitions. We also offer assistance with acculturation, information, referral, translation and interpretation services.

We also regularly publish a newsletter to communicate to all residents' information, events, services, and important dates of interest.



Maui County Serving the Islands of Maui, Molokai and Lana'i

# Department of Immigration Services – Housing and Human Concern – Lanai

#### Address:

Immigrant Services Division Lanai Community Center Lanai City, HI 96763 PH: (808) 565-6679

Email: director.hhc@mauicounty.gov

Hours: Mon. - Fri.: 7:45 a.m. - 4:30 p.m.

**Service description:** Assists immigrants in overcoming barriers to their acculturation, social integration and development as contributing members of the community. Implement new approaches to the delivery of services and benefits for their economic development, housing, employment, education, youth programs and recreation. Assist the community in becoming aware of the various cultures within Maui County. **Service area:** Lanai

Eligibility: Immigrants, all ages

Target: New arrivals

Fees: Free

**Intake procedure:** Walk-in, phone or write. Need to bring passport, alien card, certificate of citizenship

Languages: Ilocano, Tagalog



Maui County Serving the Islands of Maui, Molokai and Lana'i

# Department Of Immigrant Services: Housing & Human Concerns: Moloka'i

#### Address:

Immigrant Services Division Mitchell Pauole Center Kaunakakai, HI 96748 PH: (808) 553-5072

Email: director.hhc@mauicounty.gov

Hours: Mon. - Fri.: 7:45 a.m. - 4:30 p.m.

**Service description:** Assists immigrants in overcoming barriers to their acculturation, social integration and development as contributing members of the community. Implement new approaches to the delivery of services and benefits for their economic development, housing, employment, education, youth programs and recreation. Assist the community in becoming aware of the various cultures within Maui County.

Service area: Molokai

Eligibility: Immigrants, all ages

Target: New arrivals

**Intake procedure:** Walk-in, phone or write. Need to bring passport, alien card, certificate of citizenship

Languages: Ilocano, Tagalog



#### IMMIGRATION OFFICE

East Hawai'i: 25 Aupuni Street, Suite 2601, Hilo HI 96720 (808) 961-8220 | Fax: (808) 961-8630

West Hawai'i: 74-5044 Ane Keohokalole Highway, Bldg C, Kailua-Kona, HI 96740

WEBSITE: http://www.hawaiicounty.gov/immigration

Email: cohiso@co.hawaii.hi.us

**DESCRIPTION:** The Immigration Information Office provides immigration information and assistance on immigration related issues and concerns to the constituents of Hawai'i County, disseminates immigration forms, acts as a resource office, and serves as a liaison to the United States Citizenship and Immigration Services (USCIS formerly INS).

NOTE: This office does NOT provide legal advice or adjudicate immigration applications.





### *Employment Core Services for Immigrants Oahu, Kauai, Maui, Big Island*

Oahu	Hilo	Maui	Kauai
1085 S. Beretania Street,	200 Kanoelehua Avenue,	250 Alamaha Street,	4334 Rice Street,
Suite 206	Suite 102	Suite N17	Suite 205
Honolulu, HI 96814	Hilo, HI 96720	Kahului, HI 96732	Lihue, HI 96766
Phone: (808) 946-9675	Phone: (808) 934-8118	Phone: (808) 871-4143	Phone: (808) 346-1402
Fax: (808) 951-1033	Fax: (808) 935-5979	Fax: (808) 873-3974	Program Staff—
Program Staff –	Program Staff –	Program Staff –	Phillip Lajar
Lani Milne	Tulpe Day	Luke Bobo	
LMilne@higoodwill.org	TDay@higoodwill.org	LBobo@higoodwill.org	PLajar@higoodwill.org

PROGRAM HOURS: Monday – Friday 7:30 a.m. - 4:30 p.m.

WEBSITE: www.higoodwill.org

**SERVICE DESCRIPTION**: Participants learn the skills necessary to secure and maintain competitive employment. Training includes group sessions and individual meetings. Participants also have access to a wide variety of job searching tools. Case Management Services are also provided.

**ELIGIBILITY**: Employment Core Services for Immigrants (ECSFI) serves immigrants whose income is at or less than 150% of the federal property guideline and are not employed seeking employment or are employed but wanting full-time employment.

FEES: Free

TARGET: Low-income immigrant



# Hawaii Department of Education – Community Schools for Adults

Farrington Community 1101 Kalihi St. Honolulu, HI 96819 Phone: 808-832-3595

McKinley Community 634 Pensacola St. Honolulu, HI 96814 Phone: 808-594-0540

Windward School for Adults 730 Iliaina Street Kailua, HI 96734 Phone: 808-254-7955

**Kauai Campus** 3607A Lala Road, P-12 Lihue, HI 96766 Phone: 808-274-3390 Kaimuki Community 2705 Kaimuki Avenue Honolulu, HI 96816 Phone: 808-733-8460

Moanalua/ Aiea Community 2825-A Ala Ilima St. Honolulu, HI 96818 Phone: 808-837-8466

**Hilo Community** 155 W. Kawili St. P27 Hilo, HI 96720 Phone:808-974-4100

Maui Campus 179 Kaahumanu Avenue Kahului, HI 96732 Phone: 808-873-3082 Wahiawa Community 1515 California Avenue Wahiawa, HI 96786 Phone: 808-622-1634

Waipahu Community 94-1211 Farrington Highway Waipahu, HI 96797 Phone: 808-528-9577

Kona Community 74-5000 Puohulihuli St Kailua-Kona, HI 96740 Phone: 808-327-4692

ELIGIBILITY: Not limited

FEES: Dependent upon classes

PROGRAM HOURS: Varies dependent upon classes

WEBSITE: http://165.248.6.166/data/schoollist\_csa.asp

**SERVICE DESCRIPTION**: Basic/Advanced elementary education. Secondary education courses to complete high school graduation requirements. Adult literacy courses such as reading and speaking English, arithmetic. Homemaking and parenting courses such as child care, nursing, budgeting, etc. Community education courses to enhance understanding of our civic duties. English Literacy/Civics instruction, the standard course provided by the United States Immigration and Naturalization Services. Culture courses related to cultural, recreational, and social interests



The mission of Legal Aid Society of Hawaii is "BUILDING A JUST SOCIETY" – dedicated to achieving fairness and justice for Hawaii's people through quality legal representation, advocacy, advice, community partnerships, education and outreach.

#### Address:

Hawaii Immigrant Justice Center
At the Legal Aid Society of Hawaii
P.O. Box 3950
Honolulu, HI 96812
Website: http://www.kukuicenter.org/hawaii-immigrant-justice-center/
No Walk-Ins Accepted
General Information: Hawaii Immigrant Justice Center at Legal Aid provides free legal services to indigent immigrants, advocacy, and community outreach and education. We safeguard legal rights, unite families, protect abused, abandoned and neglected children, and give hope for a better life.

Immigration Hotline: (808) 536-8826/ (808) 536-4302 or the toll free number for neighbor islands at 1-800-499-4302 ext. 279 to schedule an appointment.

Hours of Operation: Monday through Friday 9 a.m. to 5 p.m.

#### What you need to bring:

- Picture identification. This can include a driver's license, passport, or Country or State identification.
- Income verification. Income verification can include, but is not limited to, a W-2, tax return, or pay stub.
- Any other documents that might help your case.

#### The Hawaii Immigrant Justice Center helps immigrants and refugees:

- Apply for asylum
- Unify with families
- Obtain legal status as victims of human trafficking, domestic violence, and other major crimes
- Obtain legal status for abandoned and neglected children
- Naturalize
- Other immigration-related services, such as green card renewals, removal, and replacement green cards.

### Hawaii Immigrant Services

#### Address:

111 N. King St., #505 Honolulu, HI 96817 (808) 536-3883 Main

HOURS: Mon. - Fri.: 9:30 a.m. - 4:30 p.m. & Sat.: 9:30 a.m. - 2:00 p.m.

**SERVICE DESCRIPTION**: Offers translation and interpretation between English and Chinese, (Mandarin, Cantonese and Zhongshan Dialect). Information and Referral for social services and immigrant adjustment problems, and assistance in filling out forms. Also offers a Chinese-English bilingual notary public.

SERVICE AREA: Statewide

ELIGIBILITY: Not limited

TARGET: Chinese immigrants

FEES: Vary depending on service provided

LANGUAGES: English, Chinese





#### Address:

245 North Kukui Street, Suite 202 Honolulu, Hawaii 96817 (808) 352-7797 - Drop-In Center Program Manager (808) 537-6706 - Main Office

WEBSITE: www.hawaiiliteracy.org

Email: info@hawaiiliteracy.org

**HOURS**: Monday, Wednesday and Friday: 10:00 a.m. - 12:00 p.m. & Sat.: 9:00 a.m. - 12noon First time students can register when they come to their first class.

Kuhio Park Terrace - KPT Family Library 1445 Linapuni Street Honolulu, HI 96819 HOURS: Mon 6:30 pm to 8 pm & Wed 5 pm to 7:30 pm

Mayor Wright Housing – MWH Family Library 521 Kukui Street, Bldg 25A Honolulu, HI 96817 HOURS: Tues 9:30 am to 11 am & Thurs 9:30 am to 12 pm

**Contact:** Sam Skeist, ELL Program Coordinator - (808) 352-7797 E-mail: samuel.skeist@HawaiiLiteracy.org

**SERVICE DESCRIPTION**: Free English-language classes meet weekly to build spoken English and also cover topics like driver's license exams, GED, and taxes. Adults with limited English or difficulty reading can receive free assistance in reading, writing, and filling out forms on Saturday mornings from 10 am-12 noon.

SERVICE AREA: Oahu

ELIGIBILITY: Adults

TARGET: Low-income adults

FEES: Free

# Helping 🖓 Hands Hawai`i



#### Address:

2100 North Nimitz Highway Honolulu, HI 96819 Main: (808) 536-7234 Administrative: (808) 440-3800 Service/Intake – Bilingual Access Line: (808) 526-9724 Fax: (808) 536-7235

**Email:** bal@helpinghandshawaii.org **Web:** www.helpinghandshawaii.org

HOURS: Program: 24-hours, 7 days a week; Administration: Mon. - Fri.: 8:00 a.m. - 4:30 p.m.

BILINGUAL ACCESS LINE (BAL)

**SERVICE DESCRIPTION:** Provides oral interpretation and written translation services in eighteen languages to government or non-profit agencies. Refers callers to free lance interpreters in more than ninety languages.

**SERVICE AREA:** Provides oral interpretation and written translation services in eighteen languages to government, non-profit, and private entities. Refers callers to external interpreters in more than ninety languages if it's one that HHH does not provide for.

**ELIGIBILITY:** Not limited.

FEES: Fees charged. Free quotes available on request.

**LANGUAGES:** Cambodian, Cantonese, Chuukese, French, Ilokano, Japanese, Korean, Laotian, Mandarin, Portuguese, Samoan, Spanish, Tagalog, Thai, Vietnamese, Visayan, Marshallese, and German.

### Immigration Services, USA

#### Address:

905 Umi St., Suite 201 Honolulu, HI 96819 PH: (808) 847-1664 / 847-1601 Fax: (808) 847-1624

Website: www.immigrationservicesusa.com

Email: Immigrats001@hawaii.rr.com

Hours: Monday - Friday 8:00am-4:00pm & Saturday: 9am - 2pm

**General:** To provide competent and inexpensive service to people seeking information and assistance on immigration matters.

# Maui Economic Opportunity – Employment Core Services for Immigrants Maui

#### Address:

99 Mahalani Street Wailuku, HI 96793 PH: (808) 249-2970 FAX: (808) 249-2990 **WEBSITE**: http://meoinc.charityfinders.org/

Program Hours: Monday-Friday hours: 8:00am till 3:30pm

**SERVICE DESCRIPTION:** Assists immigrants and refugees to become self-sufficient by offering preemployment training, counseling, job training, support services, acculturation activities, and English as a Second Language.

SERVICE AREA: Maui, Molokai, Lanai

ELIGIBILITY: Immigrants within 150% of the poverty guideline

TARGET: Immigrants, Low-Income Persons

FEES: No Fee for Service

LANGUAGES: English, Spanish, Ilocano, Samoan



# Maui Economic Opportunity, Inc.

### Maui Economic Opportunity Inc (M E O) ENLACE HISPANO

SOCIAL SERVICES & WELFARE

Address:

99 Mahalani Street Wailuku, HI 96793 PH: (808) 249-2993

WEBSITE: http://meoinc.charityfinders.org/

**PROGRAM HOURS:** Varies

INTAKE HOURS: Monday-Friday 8:00am-3:30pm

**SERVICE DESCRIPTION**: Provides cultural integration, translation, referrals, outreach, community events, substance abuse education and workforce development to the Hispanic community.

ELIGIBILITY: Not limited

TARGET: Hispanic/Latino Community

FEES: No Fee for Service.



Address: 1475 Linapuni Street Honolulu, HI 96819 (808) 372-3406 Main

Email: sisansuda@yahoo.com

HOURS: 8hours/day

**SERVICE DESCRIPTION:** Assists the local Micronesian population with various volunteer and training opportunities: filing, indexing, typing, sewing, computer training, form design/management, printing and cleaning. Also, cultural training on Micronesian culture is provided.

SERVICE AREA: Oahu

ELIGIBILITY: Not limited

TARGET: Micronesians in the 96 Federal Projects

FEES: Free

**INSURANCE:** Medicare, Quest

**INTAKE PROCEDURE:** Walk-in, written application, referral from HCAB, First-to-work, KPT, Mayor Wright, KamIV, Federal Projects.

LANGUAGES: Ponapean, Kosrean, Yapese, Chuukese, Marshallese



#### Address:

83 N. King Street Honolulu, HI 96817 PH: (808) 851-7010

Web: www.pacificgateway.org Email: info@pacificgateway.org

#### HOURS: Mon. - Fri.: 8:30 a.m. - 4:30p.m.

**SERVICE DESCRIPTION:** Social Services: Supports immigrants (many of whom are human trafficking victims), refugee and low-income residents with skill building that lead to self-sufficiency; Provides immigrant and case management services, job training and placement, translations and interpretations to immigrants, refugees and low-income residents of Hawaii in meeting their transitional needs, reducing language and cultural barriers to become socially and economically self-reliant.

**Economic development:** Provides workforce training, education and placement and job creation initiatives to immigrants, refugees and low-income residents of Hawaii towards economic self-sufficiency; the services are available to youth and adult; social enterprises include Lemongrass Cafe (with retail incubator) and Culinary Kitchen Incubator. Assists immigrants, refugees and low-income residents of Hawaii develop small business and work towards economic self-sufficiency by providing business training, technical assistance, and loans. Also provides sustainable employment opportunities in food service. Environmental development includes sustainability initiatives in farming and diversified agriculture and alternative energies.

#### SERVICE AREA: Oahu

ELIGIBILITY: Immigrants, refugees and low income residents of Hawaii.

FEES: Vary depending on service provided.

**INTAKE PROCEDURE:** Appointment preferred. Walk-ins (first come, first served, after appointments).

**LANGUAGES:** Chinese, Ilocano, Korean, Laotian, Samoan, Tagalog, Tongan, Vietnamese, Visayan, Spanish, Burmese, French, Korean, and Chuukese.

ACCESSIBILITY: Barrier-free for disabled.



Address: 1117 Kaili Street Honolulu, HI 96819 PH: (808) 847-1535 Fax: (808) 847-0787 Email: swcc-pa-cs@hawaii.rr.com

HOURS: Call for verification.

**SERVICE DESCRIPTION**: Maintains a coalition of agencies working with immigrants which plans and advocates for the service needs of immigrants and refugees. An Inter-Agency Council for Immigration Services.

#### SUPPORTING SURVIVORS AND VICTIMS OF LABOR & SEX TRAFFICKING

SWCC was first contracted with the U.S. Conference of Catholic Bishops and the United States Committee on Refugees and Immigrants, in April 2007, to provide case management services for persons certified by the Office of Refugee Resettlement as victims of human trafficking. Due to SWCC's bilingual case management capabilities and experience in working with persons with mental illness, we were in a unique position to extend our services to victims/survivors of human trafficking.

SERVICE AREA: Oahu

ELIGIBILITY: Not limited

TARGET: Immigrant and refugee services agencies

FEES: Free

LANGUAGES: English



#### Address:

U.S. Committee for Refugees and Immigrants 2231 Crystal Drive, Suite 350 Arlington, VA 22202-3711 PH: (703) 310-1130 Fax: (703) 769-4241

Website: http://www.refugees.org/our-work/ Email: uscri@usridc.org

#### Nationwide Services:

#### **Refugee Resettlement and Employment**

USCRI provides refugees and immigrants across the United States with the support, services and opportunities they need to rebuild their lives and enrich their communities. USCRI works through a nationwide network of partner agencies, community-based organizations, state and local governments, and private sector enterprises to provide refugees and immigrants with an array of essential services. USCRI works alongside our clients to make sure that they keep taking the next step towards their successful integration and active participation in the United States.

#### **Refugee Rights**

Our International Programs defend the rights of refugees and asylum-seekers worldwide. Since 2004, USCRI has led a growing coalition of hundreds of NGOs to end refugee warehousing, a practice that confines refugees to remote camps, depriving them of their right to work, live, and move about freely.

#### **Child Migrants**

USCRI established the National Center for Refugee and Immigrant Children in 2005 with support from UNHCR Goodwill Ambassador Angelina Jolie and the American Immigration Lawyers Association. Since 2005, we have recruited and trained lawyers, provided children with free legal services, matched children with pro bono representation, and referred children to free health and social service providers.